

Supporting rapid growth and improving profitability for the industry's rising star

Mann Construction was set up in 1996 to supply the construction industry with professional services including: civil engineering, groundwork and reinforced concrete structures. The company was set up with growth in mind and is now over circa £60M turnover.

Impex began supporting Mann Construction when they had just seven (7) standalone computers, no networks and a turnover of just £5M. **In the 5 years since partnering with Impex, Mann Construction has grown by over 1200%.** Impex supports over 80 users; a network infrastructure with 3 servers, high speed wireless network, internet access, complete backup strategy and website plus intranet hosting. All IT systems are recommended, designed, implemented and supported by Impex.

Impex is proud to have provided solutions that contribute to and support the rapid growth of Mann Construction including:

Remote support

Impex's remote support means that Mann's IT system runs throughout. This is done by technicians logging onto Mann's servers daily and updating operating systems, making sure data backup from the night before did take place and check for any virus attacks using anti-virus server. By using the Impex pro-active maintenance service, **Mann keeps IT support costs under control** as potential faults are identified and addressed before problems arise and even where there are software or system issues do occur – the majority of these can be resolved remotely – saving time and call out fees
Using the same technology, all personnel at Mann can access their files remotely if required.

Backup strategy

Impex designed and installed a backup strategy that includes off-site backups (to prevent against fire/burglary), onsite tape backup strategy and Networked Attached Storage (NAS) backup. With a complete SLA of what if... Mann can be confident that their data is safe no matter what happens. Whether it is a localised problem or complete site shut-down, Mann employees will have access to all their information and systems within minutes. Providing **complete peace of mind for managers and customers alike.**

Email & Website hosting

By hosting the Mann email and supporting an up to date website, Impex supports Mann's **marketing and promotion** efforts, whilst providing industry standard communication capabilities.

Security Systems

Mann's management team are provided with **security and control** over company data through advanced Microsoft Windows Server security features. Thus protecting intellectual property and data integrity.

Bespoke software

Mann recently commissioned a bespoke Intranet system to be written for them that allows users at different sites to gain access to training, plant and employee time and attendance records on the fly. This system will allow Mann to keep a **tight control on costs at each their 50+ sites**, by instantaneously knowing where employees are at any given time.

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Highlights

- From 7 users to over 80 users
- From £5M t/o to in excess of £60M t/o
- Design, implement and support
- Pro-active support keeps call-outs to absolute minimum
- Backup strategy
- Email & website hosting
- Advanced MS Windows server security
- Bespoke software design and implementation
- Service package cost less than 0.06% of turnover



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